App freezes and becomes unresponsive after finishing a live stream and opening the video

**Preconditions:**

* Instagram app is opened;
* User is logged-in;

**Steps to reproduce:**

1. Open the "[+]" tab
2. Select "LIVE"
3. Tap on round button to start a live stream
4. End the live stream by tapping the button [x] in upper right corner
5. Tap on "End Now" button
6. Tap on the finished live video at the top (on a black background)

**Actual result:** After opening the video it doesn't launch, instead a blurry screen appears. The user cannot take any action and close this screen in any way, only by fully restarting the application.

**Expected result:** The video opens; the user is able to close the video and select the proposed options "Share to IGTV", "Download Video", "Delete Video".

Error "Something went wrong" occurs after attempting to switch to a professional account

**Preconditions:**

* Instagram app is opened;
* User is logged-in; User has a personal account;

**Steps to reproduce:**

1. Go to "My profile" tab
2. Tap on "Edit Profile" button
3. Tap on "Switch to Professional account"
4. Tap on "Continue" button 4 times
5. Select a category (in this case, "Blogger")
6. Tap "Done"
7. Tap "Next"
8. Choose an option Business or Creator (in this case, "Business") and tap "Next"
9. Add phone number and location
10. Tap "Next"
11. Tap on "Create a New Facebook page" and tap "Next"
12. Enter page name and choose a category (in this case, Personal Blog")
13. Tap the button "Create"

**Actual result:** Error message occurs "Something went wrong. We're working on getting it fixed as soon as we can".

*Additional info:*

After restarting the app, the account actually switches to professional; buttons "Promotions" and "Insights" options appear at the page.

**Expected result:** Account is successfully switched to professional; buttons "Promotions" and "Insights" are displayed next to "Edit Profile" button.

No connection during a video chat call if the user is switched to another account

**Preconditions:**

* Instagram app is installed and launched on two devices;
* Device 1 - User 1 is logged-in;
* Device 2 - At least 2 user profiles are created and credentials for these profiles were entered earlier in the app; User 3 is logged-in;

**Steps to reproduce:**

1. Open Instagram app on Device 1
2. Go to "Home" tab
3. Open the "Direct messages" in upper right corner
4. Open the chat with User 2
5. Tap on "Video chat" icon
6. Accept the incoming call (on Device 2)

**Actual result:** User 3 on device 2 is not switched to User 2; There is a long connection, after which the call is automatically ended.

*Additional info:*

After tapping "Call Again" on device 2, no reaction occurs (due to the fact that switching to User 2 didn't happen).

**Expected result:** User 3 on device 2 automatically switches to User 2, video chat with User 1 is connected successfully.

App freezes and stops responding after selection an inappropriate image (not QR code) in "QR scanning" function

**Preconditions:**

* Instagram app is opened;
* User is logged-in;

**Steps to reproduce:**

1. Go to the "Search" tab
2. Tap on "QR code" icon in upper right corner
3. Tap on "Select photo" icon in upper right corner
4. Select any photo from gallery which does not contain a QR code

**Actual result:** After the loading spinner completes, the app becomes unresponsive and doesn't react to touches. To exit this screen and start using the app again, the user needs to restart it.

**Expected result:** After the loading spinner completes, a corresponding message appears stating that the QR code was not found. The application must remain stable so that the user can try again.

After removing the preview of IGTV video in the feed, it immediately becomes unavailable in the IGTV tab

**Preconditions:**

* Instagram app is opened;
* User is logged-in;
* User has published IGTV video with activated toggle "Post a Preview"

**Steps to reproduce:**

1. Go to "My profile" tab
2. Tap on the published IGTV video from preconditions
3. Tap on "3dots" in upper right corner
4. Tap on "Remove preview..."
5. Tap on "Remove"
6. Navigate to "IGTV" tab

**Actual result:** IGTV video is successfully removed from the feed but also immediately disappears from the "IGTV" tab. It becomes available only after pulling down the screen.

**Expected result:** IGTV video is removed from the feed but still remains available in the "IGTV" tab.

There is no way to return back to the previous screen from the "Are you a Business?" page

**Preconditions:**

* Instagram app is opened;
* User is logged-in; User has a personal account;

**Steps to reproduce:**

1. Go to "My profile" tab
2. Tap on "Edit Profile" button
3. Tap on "Switch to Professional account"
4. Tap on "Continue" button 4 times
5. Select any category
6. Tap "Done"

**Actual result:** The user does not have opportunity to return back to the previous screen: the "<" (back) button in the upper left corner is missing and no reaction occurs after swiping the screen to the right side. In order to exit the screen, the user is forced to reload the app.

**Expected result:** The user can return back to the previous screen (through the "<" (back) button in the upper left corner / or by swiping the screen to the right).

Edited photo instead of original (unedited) is saved to device when "Save Original Photos" option is enabled

**Preconditions:**

* Instagram app is opened;
* User is logged-in;

**Steps to reproduce:**

1. Go to "My profile" tab
2. Tap on "Hamburger" in upper right corner > "Settings"
3. Tap on "Account"
4. Tap on "Original Photos"
5. Turn ON the toggle "Save Original Photos"
6. Go to [+] tab to create a new post
7. Tap on 'camera' icon and take a picture using camera
8. Apply any filter and tap "Next"
9. Tap on "Share" button
10. Open the device's photo gallery

**Actual result:** Edited photo with the filter applied is saved to device's photo gallery.

**Expected result:** Original (unedited) photo without filter applied is saved to device's photo gallery.

The presence of comment from blocked user is temporarily displayed under the post

**Preconditions:**

* Instagram app is opened;
* 2 public user profiles are created;

**Steps to reproduce:**

1. Login as **User 1**
2. Go to "My profile" tab
3. Tap on "Hamburger" in upper right corner > "Settings"
4. Tap on "Privacy"
5. Tap on "Comments"
6. Tap on "0 People >" next to "Block Comments From"
7. Find **User 2** through the search and tap "Block"
8. Logout from **User 1** and login as **User 2**
9. Open **User 1** profile page
10. Open any post and leave a comment
11. Logout from **User 2** and login as **User 1**
12. Navigate to the post from step 10

**Actual result:** The indication of a new comment is presented under the post, but after expanding the comments and returning back it disappears.

*Additional info:*

This behavior is repeated after each new visit of the user to his page (after switching from another account, after restarting the app).

**Expected result:** There should be no indication of a new comment under the post.

Error "The requested page could not be found" appears after opening some sections on "Instagram Help Center" page

**Preconditions:**

* Instagram app is opened;
* User is logged-in;

**Steps to reproduce:**

1. Go to "My profile" tab
2. Tap on "Hamburger" in upper right corner > "Settings"
3. Tap on "Help"
4. Tap on "Help Center"
5. Open the first three sections: "Using Instagram", "Managing Your Account" and "Login & Troubleshooting"

**Actual result:** Corresponding help articles don't open, instead the error "The requested page could not be found" is displayed.

**Expected result:** Corresponding help articles open.

[RU app language] No response after tapping on the middle and left side of the "Подписаться" button

**Preconditions:**

* Instagram app is opened;
* User is logged-in;
* Russian is set as app language;

**Steps to reproduce:**

1. Open any user profile you are not followed to
2. Scroll down the user's feed until the "Подписаться" button appears in upper right corner
3. Tap on the middle and left side of the "Подписаться" button

**Actual result:** When the Russian language of the app is set, the "Подписаться" ("Follow") button does not react to tapping on the middle and left side of the button. You can follow the user by tapping only on the right side of the button.

*Additional info:*

At the beginning of the attached video, the behavior is shown when the app language is set to English (the "Follow" button reacts to clicking anywhere on it).

**Expected result:** The button "Подписаться" ("Follow") reacts to pressing anywhere on it and changes to "Вы подписаны" ("Following").

[RU app language] Long username overlaps with the button "Подписаться"

**Preconditions:**

* Instagram app is opened;
* User is logged-in;
* Russian is set as app language;

**Steps to reproduce:**

1. Open any user profile with a long username that you are not followed to (for example, "riverwoodbuildingcompany")
2. Scroll down the user's feed until the "Подписаться" button appears in upper right corner

**Actual result:** The username and button "Подписаться" ("Follow") overlap each other.

**Expected result:** The username and button "Подписаться" ("Follow") are not overlapped.

User doesn't receive confirmation email after successful registration

**Steps to reproduce:**

1. Open the website [\_]
2. Tap on "Sign Up"
3. Enter valid email to the field (in my case, test@qa.team)
4. Select deals for men or women and press "Sign Up"
5. Enter the first, last name, password and press "Create your profile"
6. Go to the mail and check the sent confirmation e mail

**Actual result:** The user receives confirmation email after successful registration.

**Expected result:** The user doesn't receive email with confirmation after registration.

Endless loading occurs after changing the quantity in the checkout page

1. Open the website [\_]
2. Add any product(s) to the cart
3. Open the Shipping cart
4. Click on "Secure Checkout" button
5. Click on "Checkout as Guest"
6. Change quantity of product in 'Order Summary'

**Actual result:** When user changes the quantity in the 'Order Summary' on checkout page endless loading occurs.

**Expected result:** The quantity of product has changed; the user can navigate to the next payment step.

Entered data into the search bar is overlapped with the keyboard in landscape mode

1. Open the website [\_] in landscape mode
2. Tap on magnifying glass icon
3. Enter any keyword in the search field

**Actual result:** Entered data into the search is overlapped with the keyboard in landscape orientation

**Expected result:** Entered data into the search field in landscape mode is fully visible

The page becomes completely non-scrollable after opening menu and switching device to landscape mode

1. Open the website [\_]
2. Tap to open the hamburger menu
3. Rotate device to landscape mode and try to scroll the page

**Actual result:** The page doesn't react to touch and becomes absolutely non-scrollable in landscape mode.

**Expected result:** The page responds to touch and scrolls up and down.

The user cannot add product to the wishlist from the 'Quick View' window, no reaction occurs after clicking "Add to Wishlist" button

1. Go to website [\_]
2. Click on the Shop > Rings
3. Open any product detail page
4. Click on the "Add to Wishlist" and observe that the button changed to "Added to Wishlist"
5. Scroll down to the section "You may also like"
6. Hover over any product detail page and click 'Quick View'
7. Click on the "Add to Wishlist" button and observe

**Actual result:** After clicking "Add to Wishlist" button on the 'Quick View' window, there is no reaction occurs, the product is not added to the wishlist.

**Expected result:** The product is successfully added to the user's wishlist (the button "Add to Wishlist" should be changed to "Added to Wishlist").

A blank page is displayed after making a payment using PayPal

1. Go to website [\_]
2. Add any product(s) to the cart
3. Tap on the Cart icon > Check out with PayPal
4. Login with the provided test credentials [\_]
5. Press the “Pay Now” button

**Actual result:** After pressing the “Pay Now” button a completely blank page is displayed; the user cannot make a payment with PayPal system.

**Expected result:** Payment successfully completed.

Credit card is not recognized using the "Scan With Camera" option

1. Launch the [\_] app
2. Log in to account
3. Select any card and tap "Personalize now"
4. Complete postcard composing
5. Tap on the "Checkout" button
6. Tap on the "Card/PayPal" button
7. Select the "Credit or Debit Card" method
8. Tap on the "Scan With Camera"
9. Start scanning any valid credit card

**Actual result:** The credit card is not recognized when the user uses the "Scan Your Card" function (after focusing the card in the appropriate scan frame, the credit card information is not recognized).

**Expected result:** The card number is recognized and displayed in the "Card Number" after scanning.

### The list of products is reduced after applying any filter and clicking the "Clear All" button

1. Go to [\_]
2. Click on Shop > Clearance
3. Pay attention to the number of products (63)
4. Apply any filter (ex, Brand > Rice)
5. Click on the “Clear All”
6. Observe the number of products (61)

**Actual result:** After clearing all filters, the total number of products in the list changes (reduced to 61).

**Expected result:** After clearing all filters, the number of products should be the same (63).

### Sound disappears and no longer restores after minimizing-reopening the app during the gameplay

1. Launch the [\_] app
2. Log in
3. Open the “Instant Win Games” banner
4. Start the first game “Monopoly Gold Classic”
5. Observe that the sound is presented
6. Minimize the app and then reopen again
7. Pay attention to the sound is disappeared and try to restore it (by tapping on the sound ON/OFF button)

**Actual result:** If the user minimizes the app during the game and then open again, the sound completely disappears and cannot be restored (there is no response after tapping on the sound ON/OFF button).

**Expected result:** The sound should be restored automatically after reopening the app/ or after the user taps on the sound ON/OFF button.

### Entered credit card details are reset after applying the discount code

1. Go to [[\_]](https://mgaent-dev.myshopify.com/)
2. Add any product to cart
3. Go to the cart and tap "Checkout" button
4. Enter all required data and tap "Continue to shipping"
5. Select shipping method and tap "Continue to payment"
6. Enter credit card details in the "Payment" section
7. Enter promo code (for ex, "SALE") to the 'Discount' field
8. Click “Apply” and pay attention to the credit card information

**Actual result:** The entered credit card information completely disappears from the page after the user applies the discount code.

**Expected result:** The previously entered credit card details remains on the page.

### Personal data is accessible after logging out and tapping the 'back' browser button

1. Go to [[\_]](https://coedition.com/)
2. Tap on "Login" and sign up with valid credentials
3. Go to My Account
4. Tap on the "Logout" button
5. Tap on the 'back' browser button

**Actual result:** After logging out and pressing the button 'back', the user's personal data remains available.

**Expected result:** After logging out and tapping the button 'back', the login window should appear, the user's personal data should not remain accessible on the page.

### Existing product cannot be found through the search by its full name

1. Go to [[\_]](https://www.acmeplastics.com/)
2. Click on “Hot Deals”
3. Open the first product detail page (3-Pack 1/8" x 24" x 48" (nominal) Clear Extruded Acrylic Sheets)
4. Copy full product name
5. Paste the copied name to the search bar and perform searching
6. Observe results

**Actual result:** The existing product by its full name was not found using a search, "No results" is displayed.

**Expected result:** The existing product should be found after searching.

### Products outside the selected price range are displayed after setting the price of $0.00-$99.99

1. Go to [[\_]](https://www.mooseknucklescanada.com/)
2. Tap on "Shop Men" on the first banner
3. Tap on the Filters
4. Set the price $0.00-$99.99
5. Observe results

**Expected result:** Only products with the set price between $0.00 and $99.99 are displayed on the page.

**Actual result:** After setting filter by price $0.00-$99.99 the products outside the price range ($600) are shown.

### The app crashes after the user tries to save the image to the phone gallery

1. Open [\_] app
2. Open the “The pandemic bookshelf grows” article
3. Long tap on the any image
4. Tap "Save Image" and observe

**Actual result:** The app crashed after the user tries to save the image from the article to the phone gallery.

**Expected result:** The image is successfully saved to the phone gallery; no app crashes occur.